



### First Quarter 2022 Sales

04 May 2022



#### **Disclaimer**

#### Forward-looking statements

This presentation contains certain statements that constitute "forward-looking statements", including but not limited to statements that are predictions of or indicate future events, trends, plans or objectives, based on certain assumptions or which do not directly relate to historical or current facts.

Such forward-looking statements are based on management's current expectations and beliefs and are subject to a number of risks and uncertainties that could cause actual results to differ materially from the future results expressed, forecast or implied by such forward-looking statements.

Accordingly, no representation is made that any of these statements or forecasts will come to pass or that any forecast results will be achieved.

Any forward-looking statements included in this presentation speak only as of the date hereof and will not give rise to updates or revision. For a more complete list and description of such risks and uncertainties, refer to Maisons du Monde's filings with the French Autorité des marchés financiers.



Business highlights and strategy

Financial review

Outlook



# Business highlights and strategy





#### Q1 2022 Highlights

#### Sales performance in line with expectations Progressing on key strategic initiatives



Sales, -1.3% yoy



Spanish online marketplace opening



Launch of MDM's sustainability label

In the context of





Inflation



Supply chain challenges



#### Strengthening a direct-to-consumer

#### love brand







#### Highlights of the collection

- Colours
- Fabrics and materials
- Designs

### New themes illustrating multi-style positioning

- Hyères
- Madaba
- Anglet





#### Commitment #1

Offering a collection that is stylish and sustainable



#### Commitment #2

Acting with grassroots associations to protect the environment and help those in need



#### **Commitment #3**

Promoting equal opportunities



#### Commitment #4

Offering a second life to products



#### Commitment #5

Transforming our business lines to reduce our environmental footprint



#### Q1 2022 Highlights

## Sales performance in line with expectations despite a challenging context

### Omnichannel model continuing to deliver



Active customer base reaching >7.5m (+16% yoy)

Omnichannel customers up 15% yoy

### Digital performance normalising after COVID boost



Online sales down 13% yoy, high Q1 2021 comparable base, +46% vs Q1 2019

Online GMV up 34% yoy



Strong dynamism of tableware and garden categories

### Solid store performance in a context of few new openings

Normal opening situation
Sub-optimal inventory coverage



**+6%** sales in store yoy, +5% vs Q1 2019



+31% yoy international sales



#### **Developing our**

#### omnichannel distinctiveness



#### Rapid sales acceleration

- GMV reached EUR 20m in Q1 2022, ie +43% vs Q1 2021
- Available online and in all French stores at quarter-end
- Launched in Spain in March 2022

#### Steadily growing offer

- >1,100 brands and 140,000 SKUs at end March 2022
- Spanish marketplace:
  - c. 300 brands and 50,000
     SKUs at launch (end March)

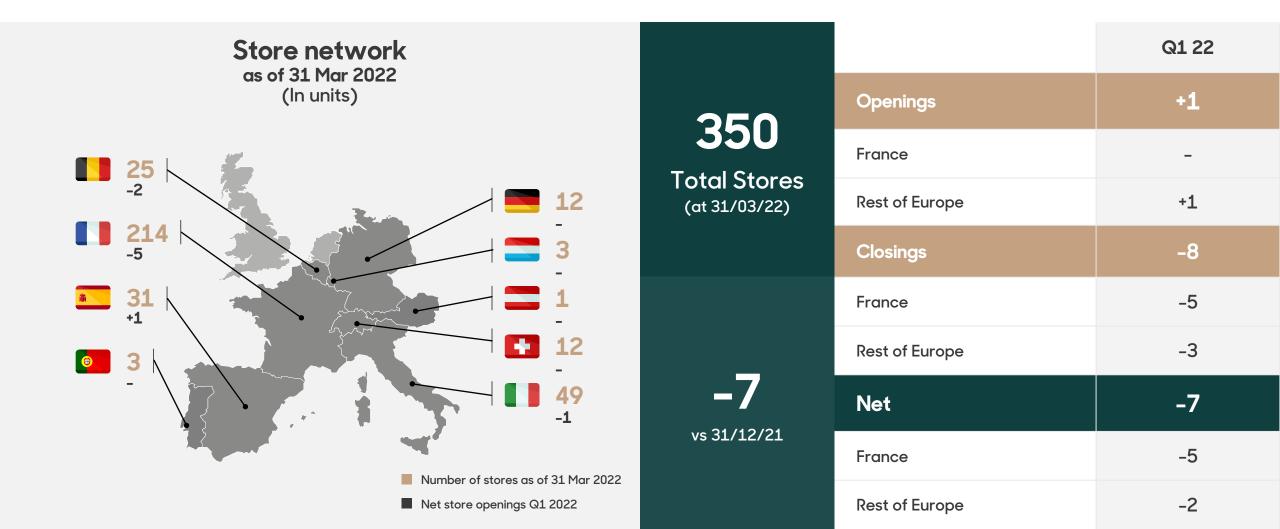
### Consistent top satisfaction rates

- Customer satisfaction4 out of 5
- 98% vendor retention rate<sup>(1)</sup>
- « Go-to » marketplace for vendors – 26% market share for Top20 vendors



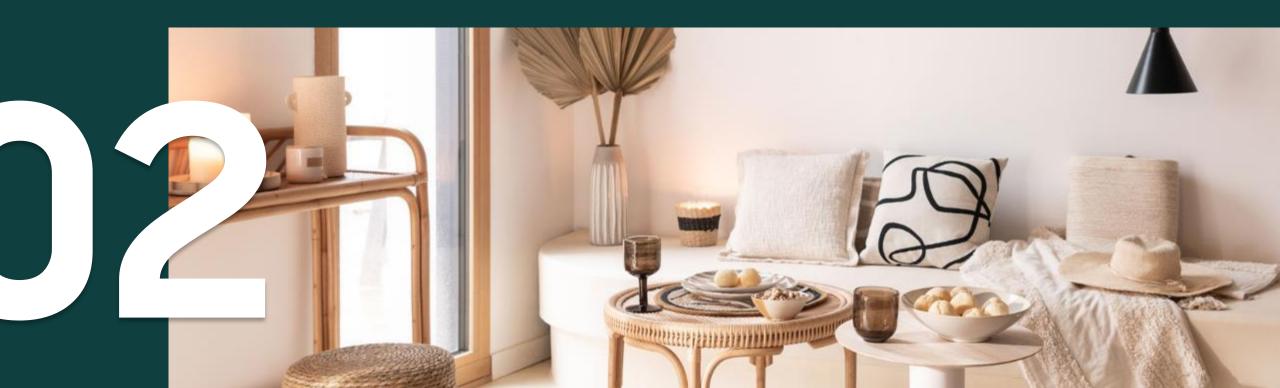
#### Pan-European expansion

## Active management of the store network 7 net closings in Q1, full-year objective maintained





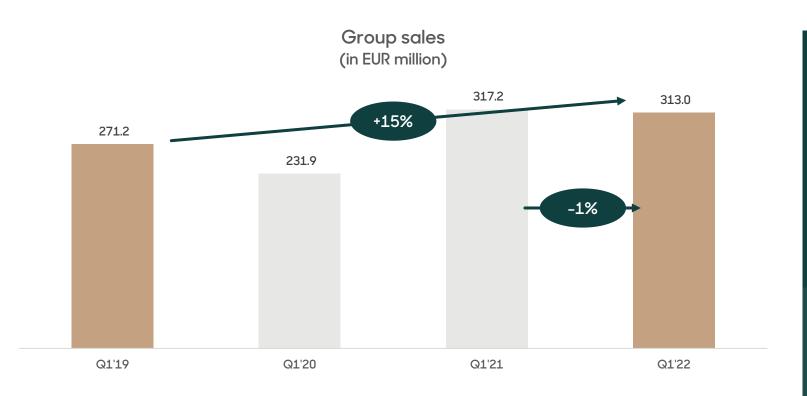
### Financial review



#### MAISONS

#### Q1 2022 Performance

#### well above pre-pandemic level



#### Resilient sales performance:

- In line with expectations
- Above pre-pandemic levels after two disrupted years, despite suboptimal inventory levels

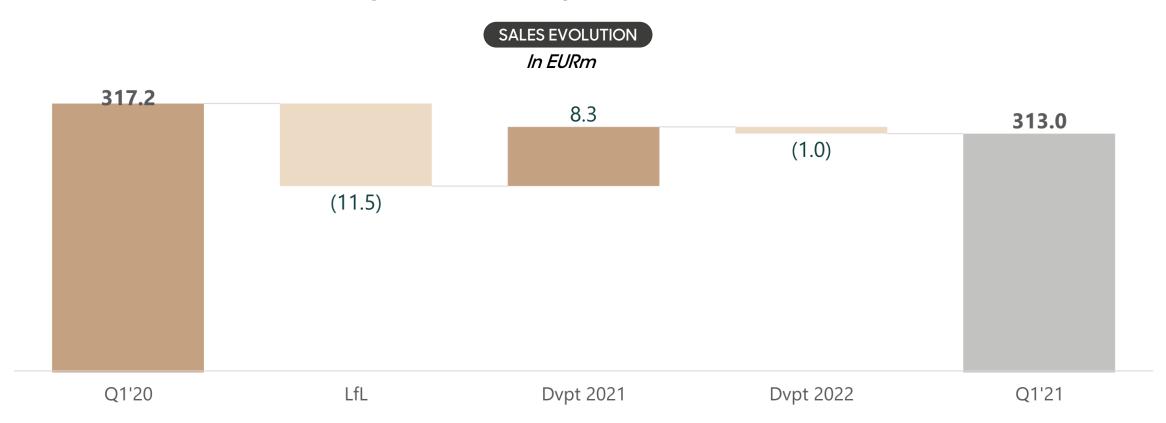
#### Low visibility:

- Rising price inflation across Europe
- Raw material and energy cost increases
- Supply chain situation still tense

#### MAISONS DU MONDE

#### Resilient Q1 2022 Performance

#### despite still disrupted environment



Note: (1) LFL Growth includes EUR 0.2 m from Rhinov.





#### All categories, channels and geographies

growing vs pre-pandemic levels

	Cate	gories	Cha	nnels	Geographies			
•	Furniture	Decoration	Stores	Online	France	International		
yoy	-2%	+0%	+6%	-13%	-11%	+12%		
vs. Q1 19	+13%	+17%	+5%	+46%	+3%	+18%		



#### **Q2 Current trading**



#### Context

- Rising inflation
- Continuing supply chain disruptions
- Geopolitical uncertainty

#### Impacts on supply and demand

- Extra pressure on input costs
- Challenging inventory replenishment requiring precise monitoring
- Softening demand, both online and in stores

### Proactive management of growth equation

- Focus on operating efficiencies
- Discipline on resource allocation while progressing on strategic agenda







### Outlook





#### 2022

#### Commercial and operational priorities



#### **Commercial activity**

- Reinforce brand positioning and keep improving customer experience
- Continue rationalisation of the French store network and international expansion
   in total 0 to 5 net openings to be expected at year end

#### Supply

- Replenish inventories in a still complex freight environment
- Open the Northern France logistics centre

#### **ESG**

- Reach carbon neutrality on scopes 1 and 2
- Increase product traceability ratio and further enhance supplier governance



#### Continued confidence in the model

03 - Outlook

2022 guidance confirmed

Top line

positive growth,

to be fine-tuned when visibility improves

**EBIT** margin

around 9%

Free cash flow

**EUR 65m to 75m** 

Dividend pay-out ratio

30% to 40%

**ESG** 

Carbon neutrality on scopes 1&2



# Medium-term guidance confirmed

	SALES	EBIT MARGIN	FCF	PAY-OUT RATIO	ESG
Over the 4-year period	High single-digit CAGR	150-200 bp improvement	Cumulative c.€350m	30-40%	Carbon neutral for scopes 1 and 2 x2 responsible offering
2025	€1.8bn-€1.9bn GMV > €2bn	c. 11%	c.€100m	30-40%	25% reduction in carbon intensity 40% responsible offering





#### Appendix

### **Summary of sales**

### **Quarterly series**

In EUR millions	Q1'19	Q2'19	Q3'19	Q4'19	FY19	Q1'20	Q2'20	Q3'20	Q4'20	FY20	Q1'21	Q2'21	Q3'21	Q4'21	FY21	Q1'22
Group sales  Change vs. n-1  LfL Change vs. n-1	271.2 6.3% n.c	272.1 <i>10.5%</i> n.c	271.6 <i>8.1%</i> n.c	365.1 <i>9.7%</i> n.c	1,179.9 <i>8.7%</i> n.c	231.9 -14.5% -19.3%		309.6 14.0% 10.6%				317.2 <i>34.0%</i> <i>32.2%</i>	303.4 -2.0% -4.0%	369.0 <i>3.3%</i> <i>0.9%</i>		
Sales breakdown																
Decoration	54.9%	50.1%	52.9%	63.3%	55.9%	<i>54.3%</i>	46.9%	57.9%	65.0%	57.1%	55.3%	49.3%	58.9%	69.3%	58.6%	55.8%
Furniture	45.1%	49.9%	47.1%	36.7%	44.1%	45.7%	53.1%	42.1%	35.0%	42.9%	44.7%	50.7%	41.1%	30.7%	41.4%	44.2%
Stores	<i>73.7%</i>	72.3%	73.6%	<i>78.3%</i>	74.8%	70.2%	<i>51.6%</i>	71.3%	68.5%	66.1%	62.2%	<i>54.8%</i>	71.2%	77.7%	66.7%	66.7%
Online	26.3%	27.7%	26.4%	21.7%	25.2%	29.8%	48.4%	28.7%	31.5%	33.9%	37.8%	45.2%	28.8%	22.3%	33.3%	33.3%
France	57.6%	55.6%	55.8%	58.5%	57.0%	55.0%	52.7%	54.8%	57.7%	55.3%	57.2%	47.5%	54.1%	55.7%	53.7%	51.6%
International	42.4%		44.2%	41.5%	43.0%		47.3%	45.2%				52.5%	45.9%	44.3%		

#### **Evolution of the store network**

	Number of store at end of											
in units	FY19	Q1'20	Q2'20	Q3'20	Q4'20	FY20	Q1'21	Q2'21	Q3'21	Q4'21	FY21	Q1'22
France	233	228	227	227	228	228	223	222	220	219	219	214
Italie	48	48	48	48	49	49	49	49	48	50	50	49
Espagne	27	27	27	27	27	27	26	28	28	30	30	31
Belgique	24	23	23	23	24	24	25	26	26	27	27	25
Allemagne	11	11	10	10	11	11	11	12	12	12	12	12
Suisse	9	9	9	9	9	9	10	10	11	12	12	12
Luxembourg	3	3	3	3	3	3	3	3	3	3	3	3
Portugal	1	1	1	1	1	1	1	1	1	3	3	3
Autriche	-	-	-	-	-	-	1	1	1	1	1	1
United kingdom	-	-	-	-	-	-	-	-	-	-	_	-
Number of stores	356	350	348	348	352	352	349	352	350	357	357	350
Net openings	+21	-6	-2	0	+4	-4	-3	+3	-2	+7	+5	-7



### Glossary

In addition to the financial indicators set out in International Financial Reporting Standards (IFRS), Maisons du Monde's management uses several non-IFRS metrics to evaluate, monitor and manage its business. The non-IFRS operational and statistical information related to Group's operations included in this press release is unaudited and has been taken from internal reporting systems. Although none of these metrics are measures of financial performance under IFRS, the Group believes that they provide important insight into the operations and strength of its business. These metrics may not be comparable to similar terms used by competitors or other companies.

Sales: Represent the revenue from 1) sales of decorative items and furniture through the Group's retail stores, websites and B2B activities, 2) marketplace commissions, and 3) service revenue and commissions. They mainly exclude:

- i. customer contribution to delivery costs,
- ii. revenue for logistics services provided to third parties, and
- iii. franchise revenue.

The Group uses the metric of "Sales" rather than "Total revenue" to calculate growth at constant perimeter, like-for-like growth, gross margin, EBITDA margin and EBIT margin.

Like-for-like sales (LFL) growth: Represents the percentage change in sales from the Group's retail stores, websites and B2B activities, net of product returns between one financial period (n) and the comparable preceding financial period (n-1), excluding changes in sales attributable to stores that opened or were closed during either of the comparable periods. Sales attributable to stores that closed temporarily for refurbishment during any of the periods are included.

Gross margin: Is defined as sales minus cost of sales. Gross margin is also expressed as a percentage of Sales.

EBITDA: Is defined as current operating profit, excluding:

- depreciation, amortization, and allowance for provisions,
- ii. the change in the fair value of derivative financial instruments, and
- iii. store pre-opening expenses.

The EBITDA margin is calculated as EBITDA divided by Sales.

EBIT: Is defined as EBITDA minus depreciation, amortization, and allowance for provisions. The EBIT margin is calculated as EBIT divided by Sales.

Net debt: Is defined as the Group's finance leases, convertible bond ("OCEANE"), unsecured term loan, unsecured revolving credit facilities, the French state guaranteed term loan, short- and long-term rental, deposits and bank borrowings, net of cash and cash equivalents.

Leverage ratio: Is defined as net debt less finance leases divided by LTM EBITDA as calculated under IAS 17.

Free cash flow: Is defined as net cash from operating activities less the sum of capital expenditures (capital outlays for property, plant and equipment), intangible and other non-current assets, change in debt on fixed assets, proceeds from disposal of non-current assets and reduction of and interest on rental debt.