

## First Quarter 2022 Sales



## Disclaimer

## Forward-looking statements

This presentation contains certain statements that constitute "forward-looking statements", including but not limited to statements that are predictions of or indicate future events, trends, plans or objectives, based on certain assumptions or which do not directly relate to historical or current facts.

Such forward-looking statements are based on management's current expectations and beliefs and are subject to a number of risks and uncertainties that could cause actual results to differ materially from the future results expressed, forecast or implied by such forward-looking statements.
Accordingly, no representation is made that any of these statements or forecasts will come to pass or that any forecast results will be achieved.

Any forward-looking statements included in this presentation speak only as of the date hereof and will not give rise to updates or revision. For a more complete list and description of such risks and uncertainties, refer to Maisons du Monde's filings with the French Autorité des marchés financiers.

review


> Business highlights and strategy


#### Abstract

$\square$


$+$ -

都
 -

.
$\square$.
$\square$ -

.


## Business highlights and strategy



## Q1 2022 Highlights



EUR 313 m
Sales, -1.3\% yoy

## $\frac{11}{111}$

Spanish online marketplace opening

Launch of MDM's sustainability label


Geopolitical uncertainty


Inflation


Supply chain challenges

## Strengthening a direct-to-consumer

 love brand

Highlights of the collection

- Fabrics and materials
- Colours
- Designs

New themes illustrating multi-style positioning

- Hyères
- Madaba
- Anglet


## Commitment \#1

Offering a collection that is stylish and sustainable

## Commitment \#2

Acting with grassroots associations to protect the environment and help those in need


## Commitment \#3

Promoting equal opportunities


## Commitment \#4

Offering a second life to products


## Commitment \#5

Transforming our business lines to reduce our environmental footprint

Q1 2022 Highlights
Sales performance in line with expectations despite a challenging context

## Omnichannel model continuing to deliver



Active customer base reaching $>7.5 \mathrm{~m}$ (+16\% yoy)


Omnichannel customers up $1.5 \%$ yoy

Digital performance normalising after COVID boost

Online sales down 13\% yoy, high Q1 2021 comparable base, +46\% vs Q1 2019

Online GMV up 34\% yoy
T. Strong dynamism of tableware and garden categories

Solid store performance in a context of few new openings

Normal opening situation
Sub-optimal inventory coverage
+6\% sales in store yoy, +5\% vs Q1 2019
(3) Store performance boosted by international
+31\% yoy international sales

## Developing our

 omnichannel distinctivenessOur fast-growing marketplace is expanding further

## Rapid sales acceleration

- GMV reached EUR 20m in Q1 2022, ie +43\% vs Q1 2021
- Available online and in all French stores at quarter-end
- Launched in Spain in March 2022


## Steadily growing offer

- >1,100 brands and 140,000 SKUs at end March 2022
- Spanish marketplace:
- c. 300 brands and 50,000 SKUs at launch (end March)

Consistent top satisfaction rates

- Customer satisfaction 4 out of 5
- $98 \%$ vendor retention rate ${ }^{(1)}$
- «Go-to » marketplace for vendors - 26\% market share for Top20 vendors


## Pan-European expansion

## Active management of the store network

 7 net closings in Q1, full-year objective maintainedStore network
as of 31 Mar 2022
(In units)


| Total Stores <br> (at 31/03/22) |  | Q1 22 |
| :---: | :---: | :---: |
|  | Openings | +1 |
|  | France | - |
|  | Rest of Europe | +1 |
|  | Closings | -8 |
|  | France | -5 |
|  | Rest of Europe | -3 |
|  | Net | -7 |
|  | France | -5 |
|  | Rest of Europe | -2 |

## Financial review



## Q1 2022 Performance

 well above pre-pandemic level

## Resilient sales performance:

- In line with expectations
- Above pre-pandemic levels after two disrupted years, despite suboptimal inventory levels


## Low visibility:

- Rising price inflation across Europe
- Raw material and energy cost increases
- Supply chain situation still tense

Resilient Q1 2022 Performance despite still disrupted environment


Note: (1) LFL Growth includes EUR 0.2 m from Rhinov.


## All categories, channels and geographies

 growing vs pre-pandemic levels

## Q2 Current trading



## Context

- Rising inflation
- Continuing supply chain disruptions
- Geopolitical uncertainty


## Impacts on supply and demand

- Extra pressure on input costs
- Challenging inventory replenishment requiring precise monitoring
- Softening demand, both online and in stores


## Proactive management of growth equation

- Focus on operating efficiencies
- Discipline on resource allocation while progressing on strategic agenda

Growth

## Outlook



## Commercial and operational priorities

## Commercial activity

- Reinforce brand positioning and keep improving customer experience
- Continue rationalisation of the French store network and international expansion - in total 0 to 5 net openings to be expected at year end


## Supply

- Replenish inventories in a still complex freight environment
- Open the Northern France logistics centre


## ESG

- Reach carbon neutrality on scopes 1 and 2
- Increase product traceability ratio and further enhance supplier governance

Continued confidence in the model 2022 guidance confirmed

## Top line positive growth,

## EBIT margin

around 9\%

## Free cash flow

EUR 65 m to 75 m

Dividend pay-out ratio

30\% to 40\%

## ESG

Carbon neutrality
on scopes 1\&2

# Medium-term guidance confirmed 

## SALES

EBIT MARGIN
FCF

ESG

| Over the 4-year period | High single-digit CAGR | 150-200 bp improvement | Cumulative c. $€ 350 \mathrm{~m}$ | 30-40\% | Carbon neutral for scopes 1 and 2 $\times 2$ responsible offering |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2025 | €1.8bn-¢1.9bn | c. 11\% | c. $¢ 100 \mathrm{~m}$ | 30-40\% | $25 \%$ reduction in carbon intensity intensity |
|  | GMV > ¢ 2 bm |  |  |  | 40\% responsible offering |




## Summary of sales

## Quarterly series

| In EUR millions | Q1'19 | Q2'19 | Q3'19 | Q4'19 | FY19 | Q1'20 | Q2'20 | Q3'20 | Q4'20 | FY20 | Q1'21 | Q2'21 | Q3'21 | Q4'21 | FY21 | Q1'22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group sales | 271.2 | 272.1 | 271.6 | 365.1 | 1,179.9 | 231.9 | 236.6 | 309.6 | 357.0 | 1,135.2 | 317.2 | 317.2 | 303.4 | 369.0 | 1,306.8 | 313.0 |
| Change vs. $n-1$ | 6.3\% | 10.5\% | 8.1\% | 9.7\% | 8.7\% | -14.5\% | -13.0\% | 14.0\% | -2.2\% | -3.8\% | 36.8\% | 34.0\% | -2.0\% | 3.3\% | 15.1\% | -1.3\% |
| LfL Change vs. n -1 | n.c | n.c | n.c | n.c | n.c | -19.3\% | -15.3\% | 10.6\% | -2.6\% | -6.5\% | 36.5\% | 32.2\% | -4.0\% | 0.9\% | 13.4\% | -4.0\% |
| Sales breakdown |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Decoration | 54.9\% | 50.1\% | 52.9\% | 63.3\% | 55.9\% | 54.3\% | 46.9\% | 57.9\% | 65.0\% | 57.1\% | 55.3\% | 49.3\% | 58.9\% | 69.3\% | 58.6\% | 55.8\% |
| Furniture | 45.1\% | 49.9\% | 47.1\% | 36.7\% | 44.1\% | 45.7\% | 53.1\% | 42.1\% | 35.0\% | 42.9\% | 44.7\% | 50.7\% | 41.1\% | 30.7\% | 41.4\% | 44.2\% |
| Stores | 73.7\% | 72.3\% | 73.6\% | 78.3\% | 74.8\% | 70.2\% | 51.6\% | 71.3\% | 68.5\% | 66.1\% | 62.2\% | 54.8\% | 71.2\% | 77.7\% | 66.7\% | 66.7\% |
| Online | 26.3\% | 27.7\% | 26.4\% | 21.7\% | 25.2\% | 29.8\% | 48.4\% | 28.7\% | 31.5\% | 33.9\% | 37.8\% | 45.2\% | 28.8\% | 22.3\% | 33.3\% | 33.3\% |
| France | 57.6\% | 55.6\% | 55.8\% | 58.5\% | 57.0\% | 55.0\% | 52.7\% | 54.8\% | 57.7\% | 55.3\% | 57.2\% | 47.5\% | 54.1\% | 55.7\% | 53.7\% | 51.6\% |
| International | 42.4\% | 44.4\% | 44.2\% | 41.5\% | 43.0\% | 45.0\% | 47.3\% | 45.2\% | 42.3\% | 44.7\% | 42.8\% | 52.5\% | 45.9\% | 44.3\% | 46.3\% | 48.4\% |

## Evolution of the store network

|  | Number of store at end of |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| in units | FY19 | Q1'20 | Q2'20 | Q3'20 | Q4'20 | FY20 | Q1'21 | Q2'21 | Q3'21 | Q4'21 | FY21 | Q1'22 |
| France | 233 | 228 | 227 | 227 | 228 | 228 | 223 | 222 | 220 | 219 | 219 | 214 |
| Italie | 48 | 48 | 48 | 48 | 49 | 49 | 49 | 49 | 48 | 50 | 50 | 49 |
| Espagne | 27 | 27 | 27 | 27 | 27 | 27 | 26 | 28 | 28 | 30 | 30 | 31 |
| Belgique | 24 | 23 | 23 | 23 | 24 | 24 | 25 | 26 | 26 | 27 | 27 | 25 |
| Allemagne | 11 | 11 | 10 | 10 | 11 | 11 | 11 | 12 | 12 | 12 | 12 | 12 |
| Suisse | 9 | 9 | 9 | 9 | 9 | 9 | 10 | 10 | 11 | 12 | 12 | 12 |
| Luxembourg | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Portugal | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 3 | 3 |
| Autriche | - | - | - | - | - | - | 1 | 1 | 1 | 1 | 1 | 1 |
| United kingdom | - | - | - | - | - | - | - | - | - | - | - | - |
| Number of stores | 356 | 350 | 348 | 348 | 352 | 352 | 349 | 352 | 350 | 357 | 357 | 350 |
| Net openings | +21 | -6 | -2 | 0 | +4 | -4 | -3 | +3 | -2 | +7 | +5 | -7 |

## Glossary

In addition to the financial indicators set out in International Financial Reporting Standards (IFRS), Maisons du Monde's management uses several non-IFRS metrics to evaluate, monitor and manage its business. The non-IFRS operational and statistical information related to Group's operations included in this press release is unaudited and has been taken from internal reporting systems. Although none of these metrics are measures of financial performance under IFRS, the Group believes that they provide important insight into the operations and strength of its business. These metrics may not be comparable to similar terms used by competitors or other companies.

Sales: Represent the revenue from 1) sales of decorative items and furniture through the Group's retail stores, websites and B2B activities, 2) marketplace commissions, and 3) service revenue and commissions. They mainly exclude:
i. customer contribution to delivery costs,
ii. revenue for logistics services provided to third parties, and
iii. franchise revenue.

The Group uses the metric of "Sales" rather than "Total revenue" to calculate growth at constant perimeter, like-for-like growth, gross margin, EBITDA margin and EBIT margin.
Like-for-like sales (LFL) growth: Represents the percentage change in sales from the Group's retail stores, websites and B2B activities, net of product returns between one financial period ( $n$ ) and the comparable preceding financial period ( $n-1$ ), excluding changes in sales attributable to stores that opened or were closed during either of the comparable periods. Sales attributable to stores that closed temporarily for refurbishment during any of the periods are included.

Gross margin: Is defined as sales minus cost of sales. Gross margin is also expressed as a percentage of Sales.
EBITDA: Is defined as current operating profit, excluding:
i. depreciation, amortization, and allowance for provisions,
ii. the change in the fair value of derivative financial instruments, and
iii. store pre-opening expenses.

The EBITDA margin is calculated as EBITDA divided by Sales.
EBIT: Is defined as EBITDA minus depreciation, amortization, and allowance for provisions. The EBIT margin is calculated as EBIT divided by Sales.
 short- and long-term rental, deposits and bank borrowings, net of cash and cash equivalents.

Leverage ratio: Is defined as net debt less finance leases divided by LTM EBITDA as calculated under IAS 17.
Free cash flow: Is defined as net cash from operating activities less the sum of capital expenditures (capital outlays for property, plant and equipment), intangible and other non-current assets, change in debt on fixed assets, proceeds from disposal of non-current assets and reduction of and interest on rental debt.

