

## MAISONS <br> DUMONDE

## FULL-YEAR 2017 RESULTS

6 March 2018



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Gilles PETIT
CEO

1 Full-year 2017 key highlights

Delivering continued profitable growth


## 2017 key achievements

## Successful launch of our new product offerings

- New decoration collection well-received by customers
- Success of our new product ranges
- Commercial innovation with our check-out offer (stationery, beauty products, goodies)



## Sustained store network development

- 25 net store openings over the year
- First shop-in-shop at the Printemps Nation department store (Paris)
$\square 2$ new stores under franchise opened in Dubai \& Doha (Qatar)
- Opening of a new showroom in Paris


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Acceleration of our omnichannel initiatives

- Roll out of free in-store delivery completed all over Europe
- Store digitalization program near completion: Deployed in $80 \%$ of our store network


Deployment of our customer service \& CRM

- NPS at each key step of the customer journey
- Launch of a CRM program and targeted marketing (customer base: 14M at year-end)
- Upgrade of our digital and social media strategy

Dopening of our first corner in a department store at the Printemps Nation (Paris): Inside a completely refurbished store

- $300^{\text {th }}$ MDM point of sale, with 300 sqm, on $4^{\text {th }}$ floor dedicated to home
- Proposing decoration and small furniture

Equipped with tablets for orders
 featuring home decoration advice


200 sqm conceived as a real apartment, with immersive rooms (living room, dining room, bedroom...)

- A corner dedicated to interior design advice

Focused on orders (no take-away sales)

- Serving B2C and B2B customers


Focus on our social media approach



2017 key financial indicators

| In $€$ m | FY $\mathbf{2 0 1 7}^{(1)}$ | FY 2016 | Change |
| :---: | :---: | :---: | :---: |
| Sales | 1,010.6 | 881.8 | +14.6\% |
| \% like-for-like change | +7.4\% | +14.7\% | - |
| Gross margin | 673.5 | 591.7 | +13.8\% |
| As \% of sales | 66.6\% | 67.1\% | (50)bps |
| EBITDA | 138.8 | 122.8 | +13.0\% |
| As \% of sales | 13.7\% | 13.9\% | (20)bps |
| EBIT | 106.8 | 93.2 | +14.7\% |
| As \% of sales | 10.6\% | 10.6\% | - |
| Net income | 63.0 | (12.0) | n/a |
| Note: (1) The audit procedures by the |  |  | FULL-YEAR 201 |

## Double-digit growth in all segments and geographies

## $14.6 \%$ increase in sales driven by all business lines



Continued strength in international and online sales


Increased share of decoration sales across channels


GROUP


## Well-balanced growth between LFL and expansion

## SALES EVOLUTION



## Key highlights

- Well-balanced sales growth between LFL and store network expansion
- Contribution from 2017 development driven by the phasing of new store openings, which were weighted towards the end of the year
- 2016 - 26 net store openings, of which:
- 13 in the $1^{\text {st }}$ half
- 13 in the $2^{\text {nd }}$ half
- 2017 - 25 net store openings, of which:
- 10 in the $1^{\text {st }}$ half
- 15 in the $2^{\text {nd }}$ half


## GROSS MARGIN EVOLUTION

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(in €m / as % of sales)
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## 673.5



## Key highlights

- Robust gross margin, up double-digits YoY
- Slight gross margin decline as a \% of sales due to negative FX impact of 120 bps , as expected
- FX impact partly offset by positive product mix and specific action plans on purchasing
- Efficient management of FX exposure through:
- Long-term hedging policy (15 to 18 months hedged on a rolling basis)
- Best-in-class design and sourcing process, driving high gross margin levels
- In-house design and pricing power enabling low rate of markdowns and promotions ( $5 \%$ of sales in 2017)


## Positive leverage and effective cost management offsetting

 continued investment in growth initiatives
## GROSS MARGIN TO EBITDA

| (as \% of sales) | $\begin{gathered} 2017 \\ \text { \% of sales } \end{gathered}$ | $\begin{gathered} 2016 \\ \text { \% of sales } \end{gathered}$ | Change |
| :---: | :---: | :---: | :---: |
| Gross margin | 66.6\% | 67.1\% | (50)bps |
| Global operating costs ${ }^{(1)}$ | (43.2)\% | (43.6)\% | +40bps |
| Advertising costs | (3.7)\% | (3.5)\% | (20)bps |
| Central costs | (6.0)\% | (6.1)\% | +10bps |
| Total operating costs | (52.9)\% | (53.2)\% | +30bps |
| EBITDA | 13.7\% | 13.9\% | (20)bps |

## Key highlights

- Global operating costs
- Decrease as a \% of sales, despite increased logistics and distribution costs due to strong growth in online and international sales
- Advertising costs
- Increase as a \% of sales, mainly reflecting higher web-related marketing expenses to support online traffic and brand awareness, notably in Germany and the UK
- Central costs
- Decrease as a \% of sales despite the firsttime inclusion of the LTIP in H1 2017 and full-year impact of listing-related costs


## Robust EBITDA performance, confirming our profitable growth model

## EBITDA EVOLUTION



## Key highlights

EBITDA up double-digits YoY, driven by strong LFL performance and new store openings

- Well-balanced contributions between LFL and store network expansion, in line with roadmap
- Confirmation of a ramp-up period of around 1 year in all mature countries
- Continued investment in initiatives supporting future sales growth and our omnichannel and customer-centric strategy (CRM, NPS...)

Notes: (1) Marketing costs not allocated between like-for-like and new stores, apart from store-by-store specific marketing expenses
(2) Central costs includes headquarter costs

## CURRENT OPERATING PROFIT TO NET PROFIT

| (in $€ m$ ) | 2017 | 2016 |
| :---: | :---: | :---: |
| Current operating profit | 101.5 | 68.5 |
| Other operating income and expenses | (1.7) | (22.5) |
| Operating profit | 99.8 | 46.0 |
| Financial profit / (loss) | (10.4) | (71.8) |
| Share of profit / (loss) of equity-accounted investees | (1.0) | 0.9 |
| Profit / (loss) before income tax | 88.3 | (24.8) |
| Income tax | (25.3) | 12.8 |
| Profit / (loss) for the period | 63.0 | (12.0) |

## Key highlights

- Operating profit
- Other operating expenses in 2017 include costs for store closures and restructuring
- 2016 was impacted by IPO-related costs and a provision for a commercial dispute
- Financial result
- Cost of net debt of $€ 6.3 \mathrm{~m}$ in 2017 ( $€ 34.7 \mathrm{~m}$ in 2016), reflecting lower interest rates as a result of the 2016 refinancing transactions

Income tax:

- Current income tax of $€ 19.6 \mathrm{~m}$, including $€ 4.0 \mathrm{~m}$ in trade tax (mainly CVAE)
- Effective tax rate of c.18\%, as planned


## FREE CASH FLOW

| ( in $€$ m) | 2017 | 2016 |
| :---: | :---: | :---: |
| EBITDA | 138.8 | 122.8 |
| Change in operating WC requirement | 27.1 | (41.5) |
| Change in other operating items | (12.0) | (23.3) |
| Free cash flow from operating activities | 153.9 | 58.0 |
| Capital expenditure | (49.4) | (52.2) |
| Share and other securities repurchases | - | (20.6) |
| Disposal of and debt on fixed assets | (4.6) | 6.7 |
| Free cash flow used in investing activities | (54.0) | (66.1) |
| Free cash flow | 99.9 | (8.0) |

## Key highlights

- Working capital
- $\mathrm{DSI}^{(1)}$ : 173 days in 2017 (215 days in 2016), due to effective inventory management and calendar effect (Chinese New Year)
- Normative DSI level: c. 190 days
- Positive contribution from the change in operating working capital requirement
- Capital expenditure
- Capex of $€ 49.4 \mathrm{~m}$ in 2017 (4.9\% of sales)
- Mainly geared toward new openings (62\%) and store maintenance/refurbishment (17\%)

Strong cash conversion rate: $113 \%^{(2)}$

## Strong deleveraging, with leverage ratio cut by half

## DEBT STRUCTURE AS AT 31 DECEMBER 2017

| (in $€ m$ ) |  |  |
| :--- | :---: | :---: |
| Net debt calculation |  | 31 December 2017 |
| Convertible bonds ("OCEANE") |  | 173.6 |
| Term loan | 49.4 |  |
| RCF | $(1.0)$ |  |
| Other debt ${ }^{(1)}$ | 3.6 |  |
| Cash \& cash equivalents | $(100.1)$ |  |
| Net debt | $\mathbf{1 2 5 . 5}$ |  |
| Leverage ratio | 31 December 2017 |  |
| Net debt | 125.5 |  |
| EBITDA | $\mathbf{1 3 8 . 8}$ |  |
| Net debt/EBITDA | $\mathbf{0 . 9 x}$ |  |

## Key highlights

- Active balance sheet management with the successful placement of OCEANE bonds for a nominal amount of $c . € 200 \mathrm{~m}$, allowing to:
- Partly refinance existing $€ 250 \mathrm{~m}$ term loan
- Extend the debt maturity to December 2023
- Reduce cash interest expense (coupon of $0.125 \%$, payable annually)
- Strong deleveraging: Leverage ratio cut to 0.9x


## Confirmation of the dividend policy:

- Subject to the approval of the AGM
- Payout ratio of $35 \%$ of adj. net income
- Proposed dividend of $€ 0.44$ per share

Continued positive trends in financial and operating KPIs

SALES


## STORE NETWORK



EBITDA


## LEVERAGE




## 2018 key business initiatives built around 4 pillars



Launch of our new decoration collection on 22 January


## Strengthening of our BtoB activity for professionals



A dedicated Professional Space on the Maisons du Monde webshop
Your business is our business

- A new dedicated team to serve business customers
- A new BtoB catalogue with dedicated furniture for professionals - to be launched late March
- Full customer service, from layout, quotation to delivery \& assembly


## The "Maisons du Monde-Service Pro" is gaining momentum



A dedicated catalog


Equipment of Colombus HQ

## Building on our key 2017 achievements:

 Opening of new shop-in-shop corners at Debenhams
## D E B E N H A M S



Opening of three new corners in H1, capitalizing on a flexible and capital-light strategy to launch our physical development in the UK market to complement our online offer

- 400 sqm each, in the Home section



## Building on our key 2017 achievements: Opening of a new franchise store

- Our franchise approach: Forging strong partnerships with local operators who have experience on their market and who can promote the Maisons du Monde concept
- After successful openings in Casablanca (Morocco) with Aksal and Dubai and Doha (Qatar) with Majid Al Futtaim, we will open one new franchise in Fort de France (Martinique) with Safo in H1 2018



## Continue to enhance our e-commerce platform

Upgrade \& optimization of e-merchandising

- Redesign of category pages
- Completion of mobile upgrade



## Set-up of a Content Management System (CMS)

- Increase of content generation
- Upgrade of Search Engine Optimization
- Integration of inspirational contents to improve customer experience



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Check-out optimization

- User-friendly interface
- Test of consumer credit abroad


Order placement simplification

- Guest connections
- Facebook login



## Provide new omnichannel services

Implementation of new services


- Order and check-out on tablets
- Roll out of furniture pick-up points
- Enhanced delivery terms
- Improvement of after sales customer experience


## Customer acquisition

- Geolocalisation of our campaigns and Drive to store to generate store visits
- Progressive integration of CRM data to generate higher ROI
- Redesign of our store locator and improve visibility of our store pages



## Social media

- Efficient management of our customer feedback and queries between social media and our customer service
- Strong focus on Instagram and Pinterest to position MDM as one of the market leaders
- Roll out of our influencers program in France and launch of tests in Spain and Italy



## CRM

- Set up of trigger campaigns and automatization of our e-mailings
- Increase targeted and personalized e-mailings
- Implementation of a unique customer management base



## Full-year 2018 financial objectives

Sales growth of around 10\%

## 25-30 net store openings

## EBITDA margin above $13 \%$ of sales

Confirmation of our customer-centric and omnichannel strategy

Continuity of our action plans and further commercial innovation

More challenging comparable base and phasing of new store openings, heavily weighted towards the end of the year

We will further build on our solid fundamentals and our profitable growth model to continue executing our medium-term plan



## A growth story

15+ YEARS OF DOUBLE-DIGIT GROWTH


A PAN-EUROPEAN FOOTPRINT


- Number of stores as at 31 December 2017

A TRULY OMNICHANNEL MODEL


## Consolidated income statement

## (in $K €$ )

Sales
Other revenue
Total revenue
Cost of sales
Personnel expenses
External expenses
Depreciation, amortization, and allowance for provisions
Fair value - derivative financial instruments
Other income from operations
Other expenses from operations
Current operating profit
Other operating income and expenses
Operating profit / (loss)
Cost of net debt
Finance income
Finance costs
Financial profit / (loss)
Share of profit / (loss) of equity-accounted investees
Profit (loss) before income tax
Income tax
Profit / (loss) for the period
Attributable to:

- Owners of the Parent
- Non-controlling interests

Earnings per share for profit / (loss) for period attributable to the owners of the parent :
Basic earnings per share
Diluted earnings per share

| Year ended 31 December 2017 | Year ended 31 December 2016 |
| :---: | :---: |
| 1,010,569 | 881,831 |
| 31,323 | 27876 |
| 1,041,892 | 909,707 |
| $(337,074)$ | $(290,087)$ |
| $(195,512)$ | $(174,212)$ |
| $(369,554)$ | $(319,012)$ |
| $(31,964)$ | $(29,671)$ |
| $(2,346)$ | $(20,592)$ |
| 3,145 | 3,977 |
| $(7,095)$ | $(11,574)$ |
| 101,493 | 68,537 |
| $(1,705)$ | $(22,505)$ |
| 99,788 | 46,032 |
| $(6,252)$ | $(34,709)$ |
| 1,788 | 1,598 |
| $(5,961)$ | $(38,646)$ |
| $(10,425)$ | $(71,757)$ |
| $(1,034)$ | 914 |
| 88,330 | (24,812) |
| $(25,319)$ | 12,843 |
| 63,009 | $(11,969)$ |
| 63,009 | $(11,969)$ |
| 1.39 | (0.33) |
| 1.38 | (0.33) |

## Consolidated balance sheet

## ASSETS

| (in $k €$ ) |
| :--- |
| Goodwill |
| Other intangible assets |
| Property, plant and equipment |
| Equity-accounted investees |
| Other non-current financial assets |
| Deferred income tax assets |
| Other non-current assets |
| Non-current assets |
| Inventories |
| Trade receivables and other current receivables |
| Other current financial assets |
| Current income tax assets |
| Derivative financial instruments |
| Cash and cash equivalents |
| Current assets |
| TOTAL AsSETS |


| 31 December 2017 | 31 December 2016 |
| ---: | ---: |
| 321,183 | 321,183 |
| 250,517 | 243,975 |
| 146,044 | 136,877 |
| - | 1,040 |
| 17,580 | 18,018 |
| 28,775 | 21,002 |
| 7,632 | 8,332 |
| 771,732 | 750,427 |
| 159,713 | 171,066 |
| 80,523 | 50,103 |
| 2 | 419 |
| 12,020 | 15,789 |
| 100,138 | 22,658 |
| 352,396 | 60,317 |
| $1,124,129$ |  |

## EQUITY \& LIABILITIES

| (in k€) | 31 December 2017 | 31 December 2016 |
| :---: | :---: | :---: |
| Share capital | 146,584 | 146,584 |
| Share premium | 134,283 | 134,959 |
| Retained earnings | 188,226 | 227,396 |
| Profit (loss) for the period | 63,009 | $(11,969)$ |
| Equity attributable to owners of the Company | 532,102 | 496,970 |
| Non-controlling interests | - |  |
| TOTAL EQUITY | 532,102 | 496,970 |
| Borrowings | 51,485 | 249,588 |
| Convertible bonds | 173,635 |  |
| Deferred income tax liabilities | 56,132 | 62,823 |
| Post-employment benefits | 7,703 | 6,079 |
| Provisions | 13,668 | 13,989 |
| Derivative financial instruments | 19,154 |  |
| Other non-current liabilities | 11,986 | 10879 |
| Non-current liabilities | 333,762 | 343,358 |
| Borrowings | 511 | 36,380 |
| Trade payables and other current payables | 238,111 | 192,891 |
| Provisions | 231 | 475 |
| Current income tax liabilities | 578 | 704 |
| Derivative financial instruments | 18,837 |  |
| Current liabilities | 258,269 | 230,451 |
| TOTAL LIABILITIES | 592,030 | 573,808 |
| TOTAL EQUITY AND LIABILITIES | 1,124,129 | 1,070,779 |

## Consolidated cash flow statement

(in k )
Profit / (loss) for the period before income tax
Adjustments for:

- Depreciation and amortization
- Net (gain) / loss on disposal
- Share of profit / (loss) of equity-accounted investees
- Change in fair value - derivative financial instruments
- Share-based payments
- Other
- Cost of net debt

Change in operating working capital requirement:

- (Increase) / decrease in inventories
- (Increase) / decrease in trade and other receivables
- Increase / (decrease) in trade and other payables

Income tax paid
Net cash flow from / (used in) operating activities
Acquisitions of non-current assets

- Property, plant and equipment
- Intangible assets
- Financial assets
- Subsidiaries, net of cash acquired
- Other non-current assets

Change in debts on fixed assets
Proceeds from sale of non current assets
Net cash flow from / (used in) investing activities
Proceeds from issue of share capital
Proceeds from issues of borrowings
Proceeds from issue of convertibles bonds
Repayment of borrowings
Purchases of treasury stocks (net of sales)
Dividends paid
Interest paid
Vendor Loan
High Yield early redemption fees
Net cash flow from / (used in) financing activities
NET (DECREASE) / INCREASE IN CASH AND CASH EQUIVALENTS
Cash and cash equivalents at beginning of period
Exchange gains/(losses) on cash and cash equivalents
CASH AND CASH EQUIVALENTS AT END OF PERIOD
(in $k \in$ )
Cash and cash equivalents (excluding bank overdrafts)
Bank overdrafts
CASH AND CASH EQUIVALENTS

| Year ended 31 December 2017 | Year ended 31 December 2016 |
| :---: | :---: |
| 88,330 | $(24,812)$ |
| 33,825 | 42,937 |
| 608 | $(1,476)$ |
| 1,034 | (914) |
| 2,346 | 20,592 |
| 1,720 | 103 |
| 2,470 | 35,965 |
| 6,252 | 34,709 |
| 10,918 | $(68,731)$ |
| $(30,326)$ | $(3,861)$ |
| 46,494 | 31,060 |
| (9,795) | $(7,528)$ |
| 153,875 | 58,044 |
| $(40,245)$ | $(45,426)$ |
| $(9,431)$ | $(5,126)$ |
| (25) |  |
| 300 | 33 $(22,234)$ |
| $(5,409)$ | 3,524 |
| 823 | 3,162 |
| $(53,986)$ | $(66,067)$ |
|  | 150,424 |
|  | 280,519 |
| 197,658 |  |
| $(236,292)$ | $(326,343)$ |
| (488) | (377) |
| $(14,016)$ |  |
| $(6,523)$ | $(28,876)$ |
|  | $(62,798)$ |
|  | $(19,693)$ |
| $(59,661)$ | $(7,144)$ |
| 40,228 | $(15,098)$ |
| 59,675 | 74,773 |
| 184 | 69 |
| 100,093 | 59,675 |
| Year ended 31 December 2017 | Year ended 31 December 2016 |
| $100,138$ | 60,317 $(642)$ |
| 100,093 | 59,675 |

## EBITDA reconciliation

| (in $€$ ¢ ${ }^{\text {) }}$ | $2017$ | 2016 |
| :---: | :---: | :---: |
| Current operating profit | 101.5 | 68.5 |
| Depreciation, amortization, and allowance for provisions | 32.0 | 29.7 |
| Change in fair value - derivative financial instruments | 2.3 | 20.6 |
| Management fees | - | 0.8 |
| EBITDA before pre-opening expenses | 135.8 | 119.6 |
| Pre-opening expenses | 3.0 | 3.2 |
| EBITDA | 138.8 | 122.8 |

## FINANCIAL RESULT

| (in $€ m$ ) | 2017 | 2016 |
| :---: | :---: | :---: |
| Cost on net debt « former » financing | - | (29.9) |
| Cost of net debt « new » financing | (6.2) | (4.8) |
| Other | (0.0) | (0.0) |
| Cost of net debt | (6.3) | (34.7) |
| Finance lease | (0.1) | (0.1) |
| Foreign exchange gain / (loss) | 0.1 | 0.6 |
| Commission costs | (1.7) | (1.6) |
| Other finance income \& costs | (2.5) | (36.0) |
| Financial profit / (loss) | (10.4) | (71.8) |

## Key highlights

- Cost of net debt
- Cost of debt net of $€ 6.3 \mathrm{~m}$ in 2017 ( $€ 34.7 \mathrm{~m}$ in 2016), reflecting improved interest rates as a result of the 2016 refinancing transactions
- Improved borrowing conditions at year-end:
- OCEANE: €200m-0.125\% coupon
- Term loan: €50M-1.5\% interest rate

Other finance costs

- $€ 2.5 \mathrm{~m}$ of issuance fees not yet amortized at the date of the partial term loan repayment


## INCOME TAX

| (in $€ m$ ) |  |
| :--- | :---: | :---: | :---: |

## Key highlights

- Current income tax
- Current income tax of $€ 19.6 \mathrm{~m}$ in 2017, with trade tax ${ }^{(1)}$ of $€ 4.0 \mathrm{~m}$
- Effective tax rate of c.18\%, as planned
- Deferred tax
- Effect of the decrease of the corporate tax rate in France from $34.43 \%$ to $25.90 \%$ from 2022: income of $€ 6.9 \mathrm{~m}$ (mainly on brand)
- Use of tax loss carryforwards: expense of €12.8m


## WORKING CAPITAL

| (in $€ m$ ) |  |  |
| :--- | :---: | :---: |
| Inventories | 2017 | 2016 |
| Trade \& other receivables | 159.7 | 171.1 |
| Trade \& other payables | 88.2 | 58.9 |
| Total working capital | $(225.4)$ | $(179.1)$ |
| Change versus prior year | 22.5 | 50.8 |
| Other non-cash adjustments | 28.3 | $(38.0)$ |
| Change in working capital | 27.1 | $(31.5)$ |

## Key highlights

- Working capital
- DSI ${ }^{(1)}$ : 173 days in 2017 (215 days in 2016), due to effective inventory management and calendar effect (Chinese New Year: midFeb. 2018 vs. end-Jan. 2017)
- Normative DSI level: c. 190 days
- Change in working capital
- Positive contribution from the change in operating working capital requirement
- Normative level: c.3.5\% of sales


## Capital expenditure



## BREAKDOWN OF 2017 CAPEX

## (in €m)



Historical sales

| (ln €m) | Q1 16 | Q2 16 | H1 16 | Q3 16 | 9M 16 | Q4 16 | H2 16 | FY 16 | Q1 17 | Q2 17 | H1 17 | Q3 17 | 9M 17 | Q4 17 | H2 17 | FY 17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales | 189.3 | 200.3 | 389.6 | 204.1 | 593.7 | 288.1 | 492.2 | 881.8 | 228.8 | 227.8 | 456.6 | 239.3 | 695.9 | 314.7 | 554.0 | 1,010,6 |
| Change vs. $\mathrm{N}-1$ | 27.3\% | 28.8\% | 28.0\% | 25.1\% | 27.0\% | 24.2\% | 24.6\% | 26.1\% | 20.9\% | 13.7\% | 17.2\% | 17.2\% | 17.2\% | 9.2\% | 12.5\% | 14.6\% |
| Like-for-like | 16.7\% | 16.4\% | 16.6\% | 13.6\% | 15.6\% | 13.0\% | 13.3\% | 14.7\% | 11.9\% | 6.2\% | 9.0\% | 10.3\% | 9.4\% | 2.9\% | 6.0\% | 7.4\% |
| Sales breakdown | Q1 16 | Q2 16 | H1 16 | Q3 16 | 9M 16 | Q4 16 | H2 16 | FY 16 | Q1 17 | Q2 17 | H1 17 | Q3 17 | 9M 17 | Q4 17 | H2 17 | FY 17 |
| France | 65.1\% | 63.3\% | 64.2\% | 62.7\% | 63.7\% | 64.5\% | 63.7\% | 63.9\% | 61.6\% | 60.6\% | 61.1\% | 61.2\% | 61.1\% | 63.4\% | 62.4\% | 61.8\% |
| International | 34.9\% | 36.7\% | 35.8\% | 37.3\% | 36.3\% | 35.5\% | 36.3\% | 36.1\% | 38.4\% | 39.4\% | 38.9\% | 38.8\% | 38.9\% | 36.6\% | 37.6\% | 38.2\% |
| Stores | 81.0\% | 79.4\% | 80.2\% | 79.2\% | 79.8\% | 83.0\% | 81.3\% | 80.8\% | 77.5\% | 77.8\% | 77.7\% | 78.6\% | 78.0\% | 82.0\% | 80.5\% | 79.2\% |
| Online | 19.0\% | 20.6\% | 19.8\% | 20.8\% | 20.2\% | 17.0\% | 18.7\% | 19.2\% | 22.5\% | 22.2\% | 22.3\% | 21.4\% | 22.0\% | 18.0\% | 19.5\% | 20.8\% |
| Decoration | 53.9\% | 50.0\% | 51.9\% | 52.9\% | 52.3\% | 65.8\% | 60.4\% | 56.7\% | 55.1\% | 51.3\% | 53.2\% | 56.3\% | 54.3\% | 65.6\% | 61.6\% | 57.8\% |
| Furniture | 46.1\% | 50.0\% | 48.1\% | 47.1\% | 47.7\% | 34.2\% | 39.6\% | 43.3\% | 44.9\% | 48.7\% | 46.8\% | 43.7\% | 45.7\% | 34.4\% | 38.4\% | 42.2\% |

5. Appendices Store network expansion


## KEY OPERATING METRICS

Besides the financial indicators set out in International Financial Reporting Standards (IFRS), Maisons du Monde's management uses several key metrics to evaluate, monitor and manage its business. The non-IFRS operational and statistical information related to Group's operations included in this presentation is unaudited and has been taken from internal reporting systems Although none of these metrics are measures of financial performance under IFRS, the Group believes that they provide important insight into the operations and strength of its business. These metrics may not be comparable to similar terms used by competitors or other companies.

Sales: Represent the revenue from sales of decorative items and furniture through the Group's retail stores, websites and B2B activities. They mainly exclude (i) customer contribution to delivery charges, (ii) revenue for logistics services provided to third parties, and (iii) franchise revenue. The Group uses the concept of "sales" rather than "total revenue" to calculate like-for-like growth, gross margin, EBITDA margin and EBIT margin.

Like-for-like sales growth: Represents the percentage change in sales from the Group's retail stores, websites and B2B activities, net of product returns between one financial period ( n ) and the comparable preceding financial period ( $n-1$ ), excluding changes in sales attributable to stores that opened or were closed during either of the comparable periods. Sales attributable to stores that closed temporarily for refurbishment during any of the periods are included.

Gross margin: Is defined as sales minus cost of sales. Gross margin is also expressed as a percentage of sales.
EBITDA: Is defined as current operating profit, excluding (i) depreciation, amortization, and allowance for provisions, (ii) the change in the fair value of derivative financial instruments, (iii) store pre-opening expenses, and (iv), only for 2016, pre-IPO management fees paid to the controlling shareholders.

EBIT: Is defined as EBITDA after depreciation, amortization, and allowance for provisions.
Net debt: Is defined as the Group's convertible bonds ("OCEANE"), term loan, revolving credit facility, finance lease debt, deposits and bank borrowings, net of cash and cash equivalents.
Leverage ratio: Is defined as net debt divided by EBITDA.

