









# **2016 ANNUAL RESULTS**

March 7, 2017









# 2016 Annual Results FORWARD LOOKING STATEMENTS

This presentation contains certain statements that constitute "forward-looking statements", including but not limited to statements that are predictions of or indicate future events, trends, plans or objectives, based on certain assumptions or which do not directly relate to historical or current facts.

Such forward-looking statements are based on management's current expectations and beliefs and are subject to a number of risks and uncertainties that could cause actual results to differ materially from the future results expressed, forecasted or implied by such forwardlooking statements.

Accordingly, no representation is made that any of these statements or forecasts will come to pass or that any forecast results will be achieved.

Any forward-looking statements included in this presentation speak only as of the date hereof, and will not give rise to updates or revision. For a more complete list and description of such risks and uncertainties, refer to Maisons du Monde's filings with the French Autorité des marchés financiers.



# Agenda

- 2016 key highlights
- 2 Financial review
- 3 2016 key achievements
- 4 Outlook
- **5** Q&A
- 6 Appendices





Gilles PETIT

1. 2016 key highlights



## 2016: an excellent performance

## Strong growth

- Number of net store openings in line with our targets
- Impactful collections and related merchandising
- Very good execution in stores
- Active roll-out of our multichannel strategy
- Positive market environment

# Strong profitability

- Gross margin exceeding targets thanks to a favorable product mix and successful implementation of our hedging and purchasing action plans
- Operating leverage achieved through cost discipline while maintaining investments to support future growth
- Successful combination of growth, positive free cash flow generation and deleveraging



## 1. 2016 key highlights

## Strong profitable growth

Strong growth **€882**m

**Customer Sales** 



+26.1%

Customer Sales growth

+14.7%

LfL Customer Sales growth

Improved profitability

**€123**m

**EBITDA** 

13.9%

EBITDA margin



+30.0%

EBITDA growth

**+40**bps

EBITDA margin improvement

Reduced leverage **1.8**×

Net debt to EBITDA ratio as at 31/12/2016

-0.8×

Decrease in Net debt to EBITDA ratio vs 31/12/2015



Arnaud LOUET

2. Financial review

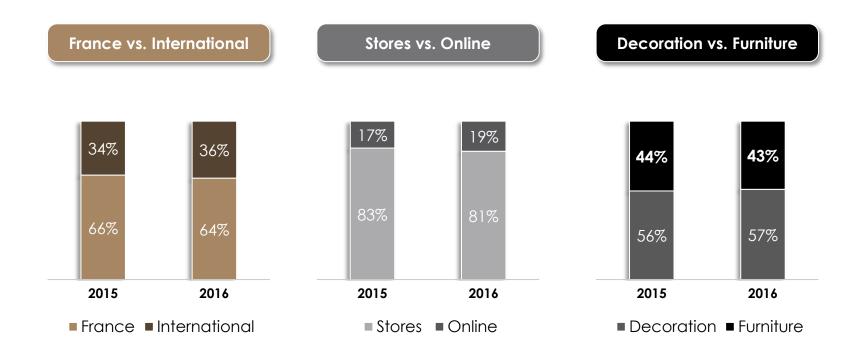


# 2. Financial review 2016 key financial indicators

ln €m	FY 2016	FY 2015	%
Customer Sales	881.8	699.4	26.1%
Gross Margin	591.7	474.1	24.8%
% Customer Sales	67.1%	67.8%	
EBITDA	122.8	94.5	30.0%
% Customer Sales	13.9%	13.5%	
EBIT	93.2	69.1	<b>34.8</b> %
% Customer Sales	10.6%	9.9%	

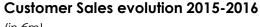


# 2. Financial review | Well-balanced growth across all channels, business lines and geographies

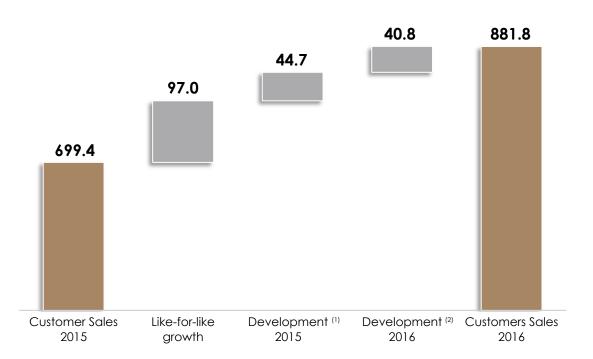




# 2. Financial review Sources of sales growth



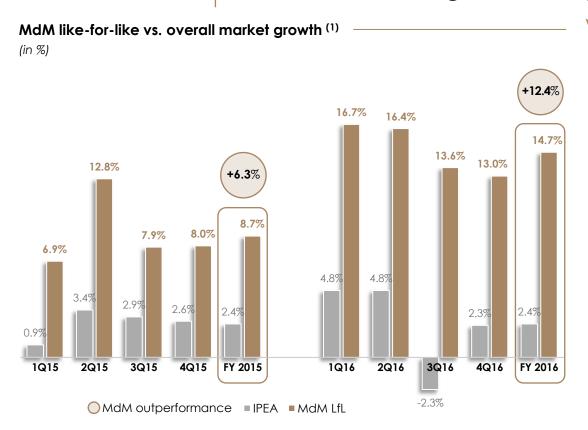




- Well balanced growth of LfL and store network development
- 2015: 21 net openings of which:
  - 1 in the 1st semester.
  - 20 in the 2<sup>nd</sup> semester.
- 2016: 26 net openings of which:
  - 13 in the 1st semester
  - 13 in the 2<sup>nd</sup> semester

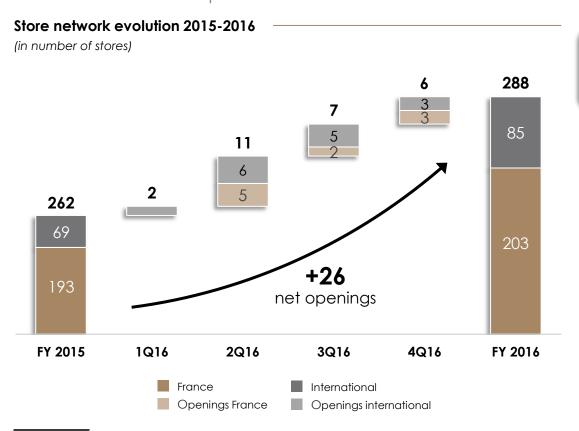


## Like-for-like sales growth outpacing market trend



- Positive market trend
- Like-for-Like growth outperforming the market across the cycle
- Over the past ten years,
   Maisons du Monde average market outperformance amounts to 7 percentage points

## Disciplined stores roll-out supporting growth



Additional selling space: +41.4 K sqm on a total surface of 327.1 K sqm

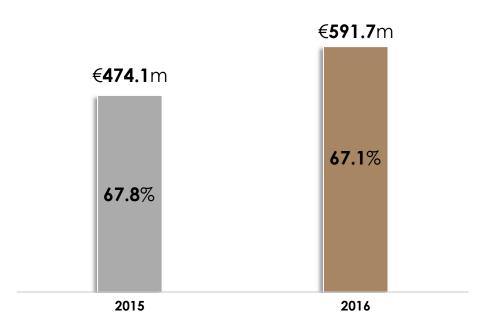
- Road map in line with strategic plan with France and international accounting respectively for 1/3 and 2/3 of the total net store openings
- Improved management of store opening calendar through strengthened collaborative approach
- Newly opened stores delivering results in line or above targets



# 2. Financial review Gross margin

## **Gross margin**

(in €m / % of Customer Sales)



- Key drivers: FX and mix evolution
- Manage the FX exposure:
  - High gross margin %
  - Extensive experience in hedging management (15-18 months hedged)
  - Design to cost process
- Attractive design and pricing power enabling a low level of markdowns and promotion: 4% of 2016 Customer Sales



# Operating leverage confirmed

## Cost structure

(in % of Customer Sales)

Global operating costs (1)	
Advertising costs	
Central costs	
Total	

FY 2016
% of Customer sales
(43.4)%
(3.5)%
(6.1)%
(53.0)%

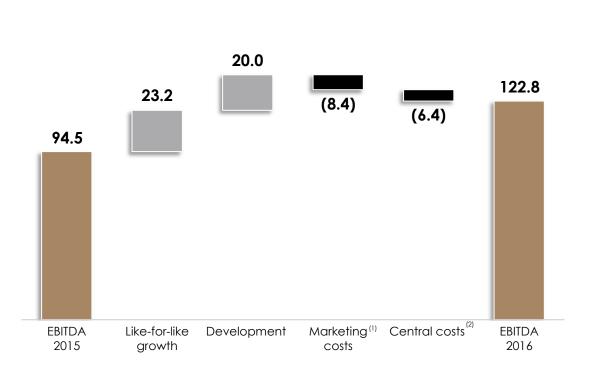
FY 20	)15
% of Custor	mer Sales
(44.6	5)%
(3.2)	)%
(6.7	)%
(54.6	5)%

- Transportation and distribution costs
  - Key drivers: Sales growth, product and channel mix
  - 2016: Impact of the new warehouse
- Operating costs
  - Focus on personnel expenses: decrease driven by like-for-like Customer Sales increase
- Advertising costs
  - Consist primarily of catalogues and web marketing expenses
- Central costs
  - Decrease even though they include expenses due to a listed company

## EBITDA growth of +30%



(in €m)



- Increase in EBITDA driven by like-for-like Customer Sales growth and the perimeter effect of new store openings
- Ramp-up period around 1 year in all of our mature countries
- Confirmation of our winning economic model across all avenues: products, channel and geographies
- Positive operating leverage



# Adjusted profit of €40m

## Current operating profit to net profit

(in €m)

Current operating profit before other operating income and expenses
Other operating income and expenses
Operating profit
Financial profit (loss) - net
Share of profit of equity-accounted investees
Profit before Tax
Income tax expense
Profit (loss) for the period
Attributable to
Owners of the parents
Non-controlling interests
Adjusted profit (loss) for the period (1)

FY 2016	FY 2015
68.5	65.5
(22.5)	(0.6)
46.0	64.8
(71.8)	(70.7)
0.9	0.1
(24.8)	(5.8)
12.8	(8.2)
(12.0)	(13.9)
(12.0)	(13.9)
-	-
20.0	n/a

## Operating profit

Other operating income and expenses: Total IPO related fees equal to €20.9m of which a €11.4m P&L impact

## Financial result

- « Former » financing structure– from January to May 2016: €29.9m
- Other finance income and costs
  - Cash impact (€19.7m): early redemption costs related to the bond repayment
  - Non cash impact (€16.7m): write-off of residual issuance fees on the high yield and the previous RCF



## Proactive free cash flow management

Free cash flow		
(in €m)	FY 2016	FY 2015
EBITDA	122.8	94.5
Change in operating WC requirement	(41.5)	30.3
Change in other operating items	(23.3)	(12.8)
Free cash flow from operating activities	58.0	112.0
Capital expenditure	(52.2)	(43.9)
Disposal of and debt on fixed assets	6.7	0.5
Free cash flow used in investing activities	(45.5)	(43.4)
Free cash flow before shares and other securities repurchase	12.6	68.7

## Working Capital

- Inventories
  - Inventory level at year-end impacted by the reception of the new collection
  - Days of Inventories (1):
    - 2015: 116 days
    - 2016: 215 days
    - Normative: c. 190 days
- Change in Working Capital
  - 2016: 4.7% of Customer Sales
  - Confirmation of a normative c.3.5% of Customer Sales going forward

## Capex

- Capex primarily used for new stores openings
- Confirmation of the expected decrease of the ratio Capex / Customer Sales

Normative cash conversion: c.80-90%



## 2. Financial review | Reinforced financial structure

Current debt structure as of Dec. 31, 2016 —— (in $\in$ m)	
Net debt calculation	Dec. 31, 2016
Term Loan	247.3
RCF	34.2
Other debt (1)	4.5
Cash & cash equivalents	(60.3)
Net debt	225.7
Leverage calculation	Dec. 31 , 2016
Net debt	225.7
LTM EBITDA	122.8
Net debt/LTM EBITDA	1.84

## Net debt

- Refinancing package
  - Term loan: €250 million, maturing on 05/31/2021
  - RCF: €75 million, maturing on 05/31/2021
  - The margin applicable to the cost of the Group's financing is set to fall from 2.25% to 1.5% with effect from June 1, 2017.

## ₹75m additional revolving facility

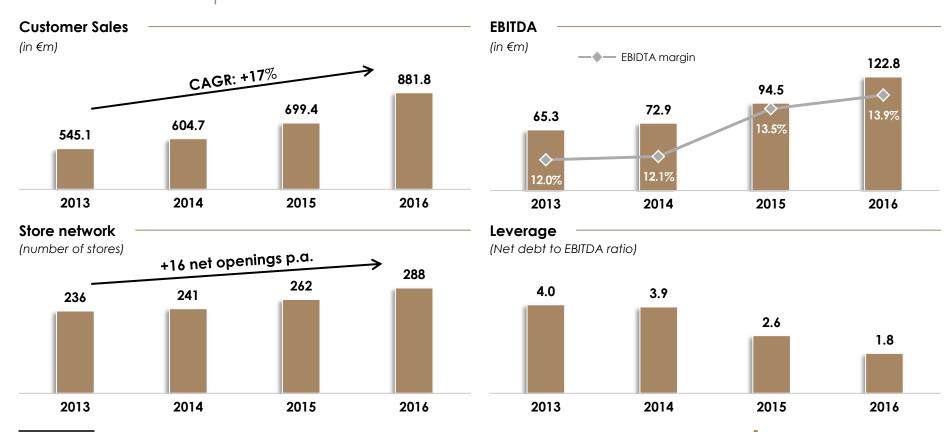
Signed as of 03/01/2017 with same terms and conditions as the existing RCF

## Confirmation of the dividend policy:

- Subject to the approval of the MdM's annual shareholders' meeting
- Payout ratio: 35% of the normative consolidated net income
- Dividend: €0.31 per share



# Confirmed positive trends in financial KPIs







3. 2016 key achievements



# 3. 2016 key achievements Continued success of a unique offer











- The 8 style offers have perfectly supported the growth in furniture
- Spring/Summer and Autumn/Winter decoration collections were fully successful
- As usual, 40% of furniture and 70% of decoration SKUs were renewed while, at the same time, maintaining best sellers from last year
- New products were launched successfully such as outdoor cushions, stationary and the junior offer was increased



# 3. 2016 key achievements A constantly optimized merchandising and in-store execution

- Fine tuned marketing tools to support traffic flow
  - Print campaigns
  - Local communications on store openings
- Optiplan: first success of our sales surface optimization
  - eg Angers : Realignment of the decoration showcase in front of the stores, extension of the lineaire display









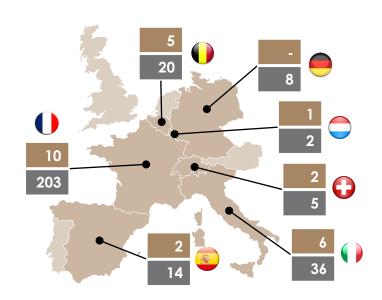
# 3. 2016 key achievements Continued international expansion

## Focus on 2016 store openings

- 26 net openings 10 in France & 16 internationally
- Average size of the openings: 1.3 K sam
- Performance of newly opened stores in line or above sales and profitability targets
- Strict financial discipline in our development criteria
  - Enhanced geomarketing tools leading to fine-tuned decisions
  - Close attention to expected web cannibalization
  - Maximum 2-3 years payback per project
  - Positive contribution of the network to the brand

## International network on Dec. 31 2016

(in number of stores)



- Net store opening stores in 2016
- Number of stores as of Dec. 31, 2016



# 3. 2016 key achievements Our model is fundamentally omnichannel (1/2)

## A winning omnichannel model

- A well balanced combination between stores and online growth
- A growth supported by volume: traffic and conversion rate increase in both channels with a stable basket

## Cross fertilization of the Web to Store and Store to Web

- A better mix of decoration than expected thanks to the free delivery in store roll-out
  - Roll-out in France and in Switzerland in February 2016, in Italy in September 2016 and rest of Europe by the end of first semester 2017
  - Positive impacts on the store revenues: increased repetitive buying and customers satisfaction
- The store digitalization program roll-out (sales force tablets) in line with our objectives
  - Performance of the stores with the equipment, endorsement of the sales teams
  - Additional modules to come in 2017







# 3. 2016 key achievements Our model is fundamentally omnichannel (2/2)

- Well anticipated and seized web trends
  - Boom in mobile: exceeding 50% of total traffic
  - Specific actions targeted by countries:
    - UK: strong acceleration of online sales as a pure player
    - Germany: marketing investments on customer recruitment campaign
- In parallel, key omnichannel initiatives for 2017
  - Ongoing infrastructure modernization
  - Big Data launch
  - CRM
  - Immersive and inspiring online navigation



# 3. 2016 key achievements Continued improvement of logistics to support growth

- Opening of a new warehouse: +96 K sam
- Semi-automatization of the preparation of the web orders
- ▶ Reduced delivery time to consumer
- V Lower damages occurrence
- Improved performance all across the year including peak season
- ▼ Higher warehouse productivity











# 4. Outlook Confirmation of our 2017-2020 growth targets

Annual Customer Sales growth of 12%-14%

We have improved fundamentals

Above-market like-for-like growth

Our 2020 targets are achievable

25-30 net store openings per year

We are equipped to seize opportunities

13%+ EBITDA margin

We over delivered in 2016 and we confirm our 2017-2020 growth targets from this higher base











# 6. Appendices A story of growth...

# 15 years of double-digit growth Customer Sales (in €m) 882 421 495 545 605 699 882

08 09 10 11 12 13 14 15 2016



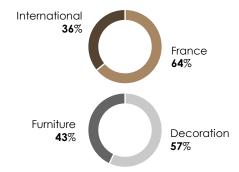


## A pan-European footprint

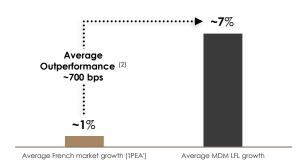
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## 10 years of LFL outperformance





Notes: (1) Full year 2016

# 6. Appendices | Consolidated income statement

(in K€)	Year ended December 31, 2016	Year ended December 31, 2015
Retail revenue	885,084	701,401
Other revenue	24 623	22,015
Revenue	909,707	723,416
Cost of sales	(290,087)	(225,292)
Personnel expenses	(174,212)	(148,547)
External expenses	(319,012)	(256,269)
Depreciation, amortization and allowance for provisions	(29,671)	(25,418)
Fair value - derivative financial instruments	(20,592)	2,743
Other income from operations	3,977	1,029
Other expenses from operations	(11,574)	(6,193)
Current operating profit before other operating income and expenses	68,537	65,469
Other operating income and expenses	(22,505)	(619)
Operating profit (loss) - net	46,032	64,850
Cost of net debt	(34,709)	(69,659)
Finance income	1,598	571
Finance costs	(38,646)	(1,597)
Financial profit (loss) - net	(71,757)	(70,686)
Share of profit (loss) of equity-accounted investees	914	80
Profit (loss) before income tax	(24,812)	(5,756)
Income tax expense	12,843	(8,167)
PROFIT (LOSS) FOR THE PERIOD	(11,969)	(13,923)
Attributable to:		
Owners of the Parent	(11,969)	(13,923)
Non-controlling interests		
Earnings per share for profit (loss) for period attribuable to the owners of the parent :		
Basic earnings per share	(0.33)	(0.60)
Diluted earnings per share	(0.33)	(0.60)



# 6. Appendices Consolidated balance sheet

**Assets** 

(in k€)

	December 31, 2016	December 31, 2015
Goodwill	321,183	321,183
Other intangible assets	243,975	242,040
Property, plant and equipment	136,877	116,740
Equity-accounted investees	1,040	136
Other non-current financial assets	18,018	16,499
Deferred income tax assets	21,002	15,904
Other non-current assets	8,332	9,020
Non-current assets	750,427	721,523
Inventories	171,066	102,262
Trade receivables and other current receivables	50,103	45,922
Other current financial assets	419	524
Current income tax assets	15,789	9,508
Derivative financial instruments	22,658	24,114
Cash and cash equivalents	60,317	76,398
Current assets	320,352	258,727
TOTAL ASSETS	1,070,779	980,250

**Equity & Liabilities** 

(in k€)

	December 31, 2016	December 31, 2015
Share capital	146,584	5,545
Share premium	134,959	49,905
Reserves	-	- (0.4.1.50)
Retained earnings	227,396	(24,159)
Profit (loss) for the period	(11,969)	(13,923)
Equity attributable to owners of the Company Non-controlling interests	496,970	17,368
TOTAL EQUITY	496,970	17,368
Borrowings	249,588	311,784
Other financial debts	0	380,490
Deferred income tax liabilities	62,823	74,789
Post-employment benefits	6,079	4,655
Provisions	13,989	2,194
Other non-current liabilities	10 879	9,752
Non-current liabilities	343,358	783,664
Current portion of borrowings	36,380	11,448
Other financial debts	0	15,349
Trade payables and other current payables	192,885	151,812
Provisions	475	101
Current income tax liabilities	704	503
Other current liabilities	6	5
Current liabilities	230,451	179,218
TOTAL LIABILITIES	573,808	962,882
TOTAL EQUITY AND LIABILITIES	1,070,779	980,250



# 6. Appendices Consolidated cash flow statement

I I	
nk€)	Year ended December 31, 2016
rofit (loss) for the period before income tax	(24,812)
Adjustments for :	1
Depreciation and amortization	42,937
Net (gain) loss on disposals	(1,476)
Share of profit (loss) of equity-accounted investees	(914)
Change in fair value – derivative financial instruments	20.592
Share-based payments	103
• Other	35.965
Cost of net debt	34,709
Change in operating working capital requirement:	
(Increase) decrease in inventories	(68,731)
(Increase) decrease in trade and other receivables	(3,861)
Increase (decrease) in trade and other payables	31,060
ncome tax paid	(7,528)
Net cash flow from/(used in) operating activities	58.044
ier cash now from/ (used in) operating activities	56,044
cquisitions of non-current assets :	
Property, plant and equipment	(45,426)
Intangible assets	(5,126)
Subsidiaries, net of cash acquired	33
Other non-current assets	(22,234)
Change in debts on fixed assets	3.524
roceeds from sale of non-current assets:	0,021
Property, plant and equipment	3.162
let cash flow from/(used in) investing activities	(66.067)
, , , , , , , , , , , , , , , , , , , ,	(
Dividends paid	0
Proceeds from issue of share capital	150,424
roceeds from issues of borrowings	280,519
epayment of borrowings (4)	(326,343)
rurchases of treasury stocks (net of sales)	(377)
nterest paid	(28,876)
'endor Loan	(62,798)
ligh Yield early redemption fees	(19,693)
Net cash flow from/(used in) financing activities	(7,144)
NET (DECREASE)/INCREASE IN CASH AND CASH EQUIVALENTS	-15,166
Cash and cash equivalents at beginning of period	74,773
exchange gains/(losses) on cash and cash equivalents	. 69
CASH AND CASH EQUIVALENTS AT END OF PERIOD	59,675
iin k€)	Year ended December 31, 2016
Cash and cash equivalents (excluding bank overdrafts)	60,317

1,476)	451
(914)	(80)
0,592	(2,743)
103	
5,965	
4,709	69,659
-	,
3,731)	5,227
3,861)	(3,247)
31,060	28,352
7,528)	(4,067)
3,044	112,045
0,044	112,045
- 1	
- 40/)	125.252
5,426)	(35,353)
5,126)	(5,424)
33	(16)
2,234)	(3,130)
3,524	520
3,162	16
.067)	(43,387)
- 1	
0	-
0,424	-
0,519	139
5,343)	(1,391)
(377)	
3,876)	(30,317)
2,798)	
9,693)	
144)	(31,569)
- 1	
	27.000
5,166	37,089
4,773	37,673
69	11
175	74.773
,675	74,773
2016	Year ended December 31, 2015
0,317	76,398
(642)	(1,625]
,675	74,773
,	74,770

Year ended December 31, 2015

24,249



Bank overdrafts

# 6. Appendices | EBITDA reconciliation

(in €m)	2016	2015
Current operating profit before other operating income and expense	68.5	65.5
Depreciation, amortization and allowance for provisions	29.7	25.4
Change in fair value - Derivative financial instruments	20.6	-2.7
Management fees	0.8	2.9
EBITDA before expenses prior to openings	119.6	91.1
Expenses prior to openings	3.2	3.4
EBITDA	122.8	94.5



## **6.** Appendices

## Financial result

Financial result (in €m)	FY 2016	
Cost on net debt « former » financing	(29.9)	_

Cost of net debt « new » financing

Other

## Cost of net debt

Commission costs

Finance lease

Other finance income & costs

Total Financial profit (loss) – net

FY 2016	FY 2015
(29.9)	(69.8)
(4.8)	
0.0	0.1
(34.7)	(69.7)
(1.6)	(1.3)
(0.1)	(0.1)
(35.4)	0.4
(71.8)	(70.7)

- "Former" financing structure from January to May 2016
  - Bond: €325m 9% rate
  - PECS: €396m 10% rate
- "New" financing structure from June to December 2016
- Other finance income & costs
  - Cash impact (€19.7m): early redemption costs related to the bond repayment
  - Non cash impact (€16.7m): write-off of residual issuance fees on the high yield bond and the former RCF

# 6. Appendices Income tax

Income tax (in €m)		
	FY 2016	FY 2015
Current income tax	(7.3)	(6.9)
Deferred tax	20.1	(1.2)
Total income tax expenses	12.8	(8.2)

- Current income tax mainly includes tax expenses related to the Group's international activities and trade tax (CVAE/IRAP)
- Deffered tax mainly reflects the effect of the decrease of French tax rate from 34.43% to 28.9% from 2020, deferred tax asset on losses carried forward and the impact of the change in the fair value of derivative financial instruments

## 6. Appendices

# Dividend subject to the approval of the MdM's annual shareholders' meeting

(in €m)	FY 2016				
Profit (Loss) for the period	(12.0)				
Fees related to IPO and refinancir	ng	47.7			
Cost of former financing from	Interest on High Yield Bond	13.3			
Jan to May 2016	Interest on Loans, including RCF	0.8			
	Interest on PECS	15.8			
	Total	29.9			
Cost of new financing from Jan to May 2016	Interest on Term Loan	(2.6)			
	Interest on Loans, including RCF	(0.4)			
	Total	(3.0)			
Others	Others				
Adjusted Profit (Loss) before incom	ne tax	62,3			
Income tax (Normative tax rate: 3	6%)	(22.4)			
Adjusted Profit (loss) for the period		39.9			
Dividend	Pay-out ratio	35%			
	Distributed amount	14.0			
	Amount per share	0.31			

- Fees related to IPO and refinancing include:
  - €11.4 m IPO expenses
  - €19.7m early redemption
  - €16.7 m write-off of residual issuance fees on the high yield and the previous RCF



# 6. Appendices Working capital

## Working capital

(in €m)

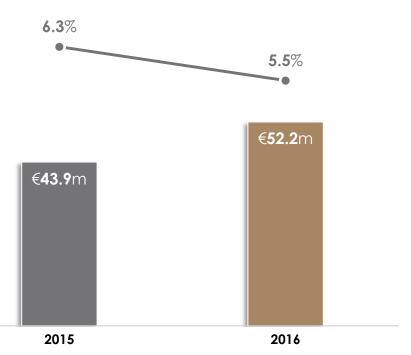
Inventories
Trade / Other Receivables
Trade / Other Payables
Total working capital
Change versus prior year
Other non-cash adjustments
Change in working capital

FY 2016	FY 2015
171.1	102.3
58.9	55.5
(179.1)	(144.9)
50.8	12.8
(38.0)	30.7
(3.6)	(0.4)
(41.5)	30.3

- Working capital
  - Inventories are the key driver
  - Inventory level at year-end impacted by the reception of the new collection
  - Days of Inventories (1):
    - 2015: 116 days
    - 2016: 215 days
    - Nomative: c. 190 days
- Change in working capital
  - 2016: 4.7% of Customer Sales
  - Confirmation of a normative change in working capital at c.3.5% of Customer Sales going forward

# 6. Appendices Capex

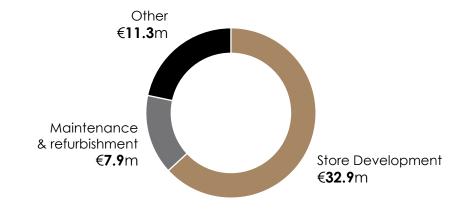
## Capex



• — • Capex as % of Customer Sales

## Split capex 2016 – 52.2 M€

(in €m)





# 6. Appendices | Historical Customer Sales

(In €m)	Q1 15	Q2 15	H1 15	Q3 15	9M 15	Q4 15	H2 15	FY 15	Q1 16	Q2 16	H1 16	Q3 16	9M 16	Q4 16	H2 16	FY 16
Customer Sales	148.7	155.6	304.3	163.1	467.4	232.0	395.1	699.4	189.3	200.3	389.6	204.1	593.7	288.1	492.2	881.8
Change vs. N-1	13.0%	18.9%	15.9%	15.7%	15.9%	15.3%	15.5%	15.7%	27.3%	28.8%	28.0%	25.1%	27.0%	24.2%	24.6%	26.1%
Like-for-Like	6.9%	12.8%	9.7%	7.9%	9.2%	8.0%	8.0%	8.7%	16.7%	16.4%	16.6%	13.6%	15.6%	13.0%	13.3%	14.7%
Customer Sales breakdown	Q1 15	Q2 15	H1 15	Q3 15	9M 15	Q4 15	H2 15	FY 15	Q1 16	Q2 16	H1 16	Q3 16	9M 16	Q4 16	H2 16	FY 16
France	65.6%	65.4%	65.5%	65.1%	65.4%	66.7%	66.0%	65.8%	65.1%	63.3%	64.2%	65.5%	64.6%	62.5%	63.7%	63.9%
International	34.4%	34.6%	34.5%	34.9%	34.6%	33.3%	34.0%	34.2%	34.9%	36,7%	35.8%	34.5%	35.4%	37.5%	36,3%	36,1%
Stores	82.5%	81.2%	81.9%	81.2%	81.6%	85.0%	83.4%	82.8%	81.0%	79.4%	80.2%	79.2%	79.8%	83.0%	81.3%	80.8%
Online	17.5%	18.8%	18.1%	18.8%	18.4%	15.0%	16.6%	17.2%	19.0%	20.6%	19.8%	20.8%	20.2%	17.0%	18.7%	19.2%
Decoration	54.5%	49.4%	51.9%	52.9%	52.3%	64.7%	59.9%	56.4%	53.9%	50.0%	51.9%	52.9%	52.3%	65.8%	60.4%	56.7%
Furniture	45.5%	50.6%	48.1%	47.1%	47.7%	35.3%	40.1%	43.6%	46.1%	50.0%	48.1%	47.1%	47.7%	34.2%	39.6%	43.3%



# 6. Appendices Stores network expansion

(in unit)	Q1 15	Q2 15	H1 15	Q3 15	9M 15	Q4 15	H2 15	FY 15	Q1 16	Q2 16	H1 16	Q3 16	9M 16	Q4 16	H2 16	FY 16
France	183	182	182	183	183	193	193	193	193	198	198	200	200	203	203	203
Italy	28	29	29	29	29	30	30	30	32	34	34	36	36	36	36	36
Belgium	14	14	14	15	15	15	15	15	16	18	18	19	19	20	20	20
Spain	9	11	11	12	12	12	12	12	11	12	12	14	14	14	14	14
Luxembourg	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2
Germany	3	4	4	8	8	8	8	8	8	8	8	8	8	8	8	8
Switzerland	1	1	1	1	1	3	3	3	3	4	4	4	4	5	5	5
Total number of stores	239	242	242	249	249	262	262	262	264	275	275	282	282	288	288	288
Net store openings	-2	3	1	7	8	13	20	21	2	11	13	7	20	6	13	26



# 6. Appendices KEY OPERATING METRICS

Besides the financial indicators set out in International Financial Reporting Standards (IFRS), Maisons du Monde's management uses several key metrics to evaluate, monitor and manage its business. The non-IFRS operational and statistical information related to Group's operations included in this presentation is unaudited and has been taken from internal reporting systems. Although none of these metrics are measures of financial performance under IFRS, the Group believes that they provide important insight into the operations and strength of its business. These metrics may not be comparable to similar terms used by competitors or other companies.

<u>Customer sales</u>: Represent the revenue from sales of decorative products and furniture through stores, mobile applications and websites, as well as B2B activities. They mainly exclude delivery charges and revenue for logistics services provided to third parties. The Group uses the concept of customer sales rather than total revenue for the purpose of calculating like-for-like growth, gross margin, EBITDA margin and EBIT margin.

<u>Like-for-like customer sales growth</u>: Represents the percentage change in customer sales from the Group's retail stores, online sales platforms and B2B activities, net of product returns between one financial period (n) and the comparable preceding financial period (n-1), excluding changes in customer sales attributable to stores that opened or were closed during any of the periods that are being compared. Customer sales attributable to stores that closed temporarily for refurbishment during any of the periods are included.

Gross margin: Is defined as customer sales minus cost of sales. Gross margin is also expressed as a percentage of customer sales.

EBITDA: Is defined as current operating profit before other operating income/expenses, excluding (i) depreciation, amortization and allowance for provisions, (ii) the change in fair value of derivative financial instruments, (iii) pre-IPO management fees paid to the controlling shareholders, and (iv) store pre-opening expenses.

**EBIT**: Is defined as EBITDA after depreciation, amortization and allowance for provisions.

Net debt: Corresponds to the Group's term loan, revolving credit facility, finance lease debt, deposits and banks borrowings, net of cash and cash equivalents.

Leverage ratio: Corresponds to net debt divided by EBITDA.

