

## Third quarter \& Nine-Month 2022 activity

27 October 2022


## Disclaimer

## Forward-looking statements

This presentation contains certain statements that constitute "forward-looking statements", including but not limited to statements that are predictions of or indicate future events, trends, plans or objectives, based on certain assumptions or which do not directly relate to historical or current facts.

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## Business highlights

 and strategyFinancial review

## Business highlights and strategy



Third-quarter \& nine-month 2022 highlights Activity in line with expectations in a persistently challenging environment

## Commercial initiatives bearing fruit

GROUP GMV
€948m 9м 2022

vs 2021 \begin{tabular}{r|l}

$-3 \%$ \& | $+16 \%$ |
| :--- |
| vs 2019 |

\end{tabular}

€304m Q3 2022
-3\% | $+12 \%$
vs 2021

GROUP SALES
€882m

| $-6 \%$ | $+8 \%$ |
| ---: | :--- |
| vs 2021 | vs 2019 |

€278m

| $-8 \%$ | $+3 \%$ |
| :--- | :--- |

vs 2021 vs 2019

Cost \& cash savings action plan fully on track, further initiatives launched

FY22 guidance unchanged

A persistently challenging environment

10\% inflation in the Euro Zone

Soft discretionary spending

Unfavorable EUR/USD parity

## Key commercial initiatives

## Strengthening our love brand awareness



## Creativity

- Successful Autumn-Winter collections: $+61 \%$ in press mentions
- Popular capsule collection with Sakina M'Sa


## Inspiration

- Innovative collaboration with Stade de France
- Inspiring $4^{\text {th }}$ annual "Rendez-vous Déco" digital event: 2,000 architects \& designers attending


## Engagement

- Strengthened presence on social media
- $+5 \%$ Instagram community
- $+19 \%$ Pinterest audience
-     + 139\% TikTok videos seen


## Q3 key commercial developments

Leveraging our distinctive direct-to-consumer omnichannel model

## CUSTOMERS



## ACTIVE CUSTOMERS

2.1 m $-9 \%$ yoy, $+4 \%$ vs 2019

ONLINE


ONLINE GMV

€103m $\quad$ vs $2021 |$| $+84 \%$ |
| :--- | :--- |
| vs 2019 |

ONLINE SALES

£80m $\quad$ vs $2021 |$| $-7 \%$ | vs 2019 |
| :--- | :--- |

STORES
$\square$

STORE SALES
€199m
$-9 \%$
vs 2021
-1\%
vs 2019

OMNICHANNEL CUSTOMERS
$+8 \%$ yoy, $+39 \%$ vs 2019


## Q3 2022 Highlights

Confirmed success of the marketplace - Launch of Italy in September


## Active management of our store network

## Store network

 as of 30 September 2022(in units)


Number of stores as of 30 Sept. 22
■ Net store openings Q3 22


|  | Q3 22 vs H122 |
| :--- | :---: |
| Openings | +3 |
| France | +1 |
| Rest of Europe | +2 |
| Closings | -1 |
| France | - |
| Rest of Europe | -1 |

$+2$
excl. Modani

| Net | +2 |
| :--- | ---: |
| France | +1 |
| Rest of Europe | +1 |

## ESG JOURNEY

## Well on track to meet our commitments

## Environmental

- Commitment \#1

Deliver a trendy and responsible offer

31\% of products from Autumn-Winter collections vs 20\% Spring-Summer

## Social

- Commitment \#2

Work with grassroots associations to preserve the environment and help those in need


Refurbishing of 6 living spaces GOOD
for people in need

$$
\text { vs } 12 \text { in H1 } 2022
$$

- Commitment \#3

Promote equal opportunities

## Governance

- Strengthen our CSR governance


Launch of the CSR Committee at Board level

- Infuse ESG culture in all our store network


## - Commitment \#4 <br> Offer a circular, social and solidarity-oriented life cycle

Furniture items repaired or repackaged
C. 1.1 K
+42\%
yoy


One-week celebration in Sept. of equality, diversity and inclusion through initiatives (webinar, sports challenge...)

Deployment of ©C3OOD ambassadors in $100 \%$ of our stores

## Commitment \#5 <br> Transform our businesses to reduce our environmental footprint



## Financial review



## Nine-month 2022 sales

Above pre-pandemic level on challenging H1 comps and softness of category


## Q3 2022 sales

## Performance in line with expectations despite weak consumption



## Q3 categories, channels and geographies

Negative evolution yoy reflecting constrained consumer purchasing power


## 2022 Cost Containment Plan

## On track with agenda - further initiatives launched



Striking the right balance between driving sales and preserving margins

## GROSS MARGIN

- New rounds of negotiation with key suppliers
- Selective price uplifts following collectioning calendar
- Operational efficiencies on sourcing and collectioning process


## TARGET: €5m

SG\&A

- Cost reduction measures in store network
- Cut in marketing spend
- Reduction of headquarter spending


## TARGET: €20m

New Initiatives
launched to prepare 2023
In a context of persistently challenging market conditions

- Review of store opening and closing plans
- Project deferrals
- Additional SG\&A containment initiatives
- Renegotiation of contracts with major providers


## Outlook



## Q4 2022

## Commercial and operational priorities supporting sequential improvement

## October

## current trading update

Store traffic still weak, penalized by recent fuel strikes in France

Online traffic supported by promotional activities and a strong marketplace

## Q4 commercial priorities

- Roll-out of tactical promotions
- Test of a new digital solution in French stores to facilitate sales conversion and boost CRM capabilities
- Roll-out of the in-store marketplace in Italy
- Launch of the Rhinov interior designer service in Italy and Spain


## Cost \& cash protection initiatives

- Adjustment of Asia-to-Europe shipping plans to manage inventories
- Ongoing negotiations with key suppliers
- Capex discipline


## 2022 guidance unchanged

## Top line

Decrease
in the mid-single digit range

## EBIT margin

$5 \%$ or above

## Free cash flow

EUR 10 m to 30 m

## Dividend pay-out ratio

$30 \%$ to $40 \%$

## ESG

Carbon neutrality
on scopes 1\&2



## Summary of sales

## Quarterly series

| € in millions | Q1 19 | Q2 19 | Q3 19 | Q4 19 | FY 19 | Q1 20 | Q2 20 | Q3 20 | Q4 20 | FY 20 | Q1 21 | Q2 21 | Q3 21 | Q4 21 | FY 21 | Q1 22 | Q2 22 | Q3 22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group sales | 271,2 | 272,1 | 271,6 | 365,1 | 1179,9 | 231,9 | 236,6 | 309,6 | 357,0 | 1135,2 | 317,2 | 317,2 | 303,4 | 369,0 | 1306,8 | 313,0 | 290,9 | 278,4 |
| Change vs. $n-1$ | n.a | n.a | n.a | n.a | n.a | (14,5\%) | (13,0\%) | 14,0\% | (2,2\%) | (3,8\%) | 36,8\% | 34,0\% | (2,0\%) | 3,3\% | 15,1\% | (1,3\%) | (8,3\%) | (8,2\%) |
| LfL Change vs. $n-1$ | n.a | n.a | n.a | n.a | n.a | (19,1\%) | (15,1\%) | 10,6\% | (2,5\%) | (6,3\%) | 36,5\% | 32,2\% | (4,0\%) | 0,9\% | 13,4\% | (4,0\%) | (10,3\%) | (9,6\%) |
| Sales breakdown |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| France | 57,6\% | 55,6\% | 55,8\% | 58,5\% | 57,0\% | 55,0\% | 52,7\% | 54,8\% | 57,7\% | 55,3\% | 57,2\% | 47,5\% | 54,1\% | 55,7\% | 53,7\% | 51,6\% | 51,9\% | 52,7\% |
| International | 42,4\% | 44,4\% | 44,2\% | 41,5\% | 43,0\% | 45,0\% | 47,3\% | 45,2\% | 42,3\% | 44,7\% | 42,8\% | 52,5\% | 45,9\% | 44,3\% | 46,3\% | 48,4\% | 48,1\% | 47,3\% |
| Stores | 73,7\% | 72,3\% | 73,6\% | 78,3\% | 74,8\% | 70,2\% | 51,6\% | 71,3\% | 68,5\% | 66,1\% | 62,2\% | 55,6\% | 71,8\% | 78,6\% | 67,4\% | 66,7\% | 68,1\% | 71,4\% |
| Online | 26,3\% | 27,7\% | 26,4\% | 21,7\% | 25,2\% | 29,8\% | 48,4\% | 28,7\% | 31,5\% | 33,9\% | 37,8\% | 44,4\% | 28,2\% | 21,4\% | 32,6\% | 33,3\% | 31,9\% | 28,6\% |
| Decoration | 54,9\% | 50,1\% | 52,9\% | 63,3\% | 55,9\% | 54,3\% | 46,9\% | 57,9\% | 65,0\% | 57,1\% | 55,3\% | 49,3\% | 58,9\% | 69,3\% | 58,6\% | 55,8\% | 52,6\% | 59,0\% |
| Furniture | 45,1\% | 49,9\% | 47,1\% | 36,7\% | 44,1\% | 45,7\% | 53,1\% | 42,1\% | 35,0\% | 42,9\% | 44,7\% | 50,7\% | 41,1\% | 30,7\% | 41,4\% | 44,2\% | 47,4\% | 41,0\% |

Evolution of the store network

| in units | FY19 | Q1'20 | Q2'20 | Q3'20 | Q4'20 | FY20 | Q1'21 | Q2'21 | Q3'21 | Q4'21 | FY21 | Q1'22 | Q2'22 | Q3'22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| France | 233 | 228 | 227 | 227 | 228 | 228 | 223 | 222 | 220 | 219 | 219 | 215 | 214 | 215 |
| Italie | 48 | 48 | 48 | 48 | 49 | 49 | 49 | 49 | 48 | 50 | 50 | 49 | 49 | 49 |
| Espagne | 27 | 27 | 27 | 27 | 27 | 27 | 26 | 28 | 28 | 30 | 30 | 30 | 31 | 32 |
| Belgique | 24 | 23 | 23 | 23 | 24 | 24 | 25 | 26 | 26 | 27 | 27 | 25 | 25 | 25 |
| Allemagne | 11 | 11 | 10 | 10 | 11 | 11 | 11 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| Suisse | 9 | 9 | 9 | 9 | 9 | 9 | 10 | 10 | 11 | 12 | 12 | 12 | 12 | 12 |
| Luxembourg | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Portugal | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 3 | 3 | 3 | 3 |
| Autriche | - | - | - | - | - | - | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| United kingdom | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Number of stores | 356 | 350 | 348 | 348 | 352 | 352 | 349 | 352 | 350 | 357 | 357 | 350 | 350 | 352 |
| Net openings | +21 | -6 | -2 | 0 | +4 | -4 | -3 | +3 | -2 | +7 | +5 | -7 | 0 | +2 |

## Glossary



 of its business. These metrics may not be comparable to similar terms used by competitors or other companies.
 revenue and commissions. They mainly exclude:
i. customer contribution to delivery costs,
ii. revenue for logistics services provided to third parties, and
iii. franchise revenue.

The Group uses the metric of "Sales" rather than "Total revenue" to calculate growth at constant perimeter, like-for-like growth, gross margin, EBITDA margin and EBIT margin.

 attributable to stores that closed temporarily for refurbishment during any of the periods are included.

